

ALYSSA JOYCE TAN

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WORK EXPERIENCE

ALLIANCE SOFTWARE INC.

June 2023 – July 2025

Software Developer

Cebu City, Cebu

- Acted as the main point of contact for client coordination, QA, scheduling, and documentation on the *SysMan*(System Management) and *Self-Ordering* modules within a 5-member team.
 - Led client demos and discussions for requirement validation, created BRDs and HLDs, and ensured timely delivery of development tasks by facilitating team coordination and tracking timelines.
 - Performed end-to-end QA across both modules to ensure functional accuracy and user experience quality.
- Designed and developed a robust data upload system that slashed the time to upload over 300,000 Excel rows of data from minutes to just seconds while addressing security vulnerabilities identified in VAPT/OWASP testing.
 - Created a bulk upload feature for 5 exclusive modules, enabling faster data integration during migrations.
- Conducted comprehensive manual QA across multiple system components, ensuring the integrity of master data, inventory, daily operations, reports, and audit trails.
 - Performed data fixing using SQL post-migration, supporting a smooth migration from legacy systems to the new application.
- Helped to the transition of a legacy POS application to a modern web-based solution, enhancing usability and functionality for internal and client use.
 - Developed 6 key features to improve user segregation and streamlined processes related to order management.

GABTECH GLOBAL, LLC

September 2020 – June 2023

Virtual Assistant / Website Developer

Remote

▪ **Project Information Manager - Quality Assurance**

Client: MySmartPlans

- Quality Assurance Lead for 5 clients, responsible for ensuring the accuracy and integrity of all construction-related documentation within the project management system.
- Conducted comprehensive audits of various construction documentation to ensure adherence to U.S. industry standards.
 - Implemented quality control processes to identify document discrepancies.
 - Developed tracking systems that streamlined the QA process and enhanced overall project efficiency while improving data accuracy.

▪ **Data Mining Specialist**

Client: ZyraTalk

- Promoted to Team Lead, overseeing 3 specialists while providing training on processes and developing custom scripts to optimize data extraction.
- Extracted and analyzed company data from various web sources using customized scripts and macros for automation, generating over 100,000 data leads with approximately 80% accuracy to support marketing efforts.

▪ **Full Stack Bubble Developer**

- Developed and launched a minimum viable product (MVP) marketplace using Bubble.io to connect Filipino professionals with employers worldwide.

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BOHOL INFORMATION

COMMUNICATION TECHNOLOGY OFFICE

May 2019 – July 2019

System Programmer (Internship)

Tagbilaran City, Bohol

- Assisted in developing a real-time chatting module for the office system and conducted QA testing to identify and resolve system bugs.

EDUCATION

BOHOL ISLAND STATE UNIVERSITY

June 2015 – April 2020

Bachelor of Science in Computer Engineering

Tagbilaran City, Bohol

- **Thesis:** Design and Development of an Improvised Data Glass as Output Display of a Multi-Tester Instrument
 - Engineered a data glass for multi-tester instruments, allowing users to view measurements directly through the lens using optical principles and Bluetooth Low Energy technology, enhancing safety and convenience in testing environments.

SKILLS & INTERESTS

- **Skills:** Full Stack Development · Systems Analysis · QA Testing · Java · C# · React.js · TypeScript · SQL · Spring Boot · Embedded Systems · Bubble.io
- **Interests:** Astronomy · Video Gaming · PC Building · Mystery Fiction · Cactus Keeping